

# Brigham Mero

Product Expert



## About

I have spent many years in the customer support field and have enjoyed seeing those I've worked with succeed in reaching their business and personal goals. Previously I worked primarily in the financial world, but found that field to be something I didn't love. Marketware presented a great opportunity to help clients on a more strategic basis, putting focus on the client, their needs and goals. This is different from companies I have worked with in the past and this change is very exciting for me.

## Interests

I love spending time with my family. I've been married for over 6 years. My wife and I have a 3 year old son, a 1 year old daughter, and a newborn boy. Outside of spending time with them I love all things sports, especially basketball, and spending time helping out at my local church.

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## Why I Enjoy Client Support and Implementation

I love getting to know why individuals and businesses do what they do, their goals, and how I can help them in achieving those goals. Working in Implementation & client support provides me a great opportunity to do that. I look forward to diving into what makes an organization and their different teams tick and then working with them to develop a plan that allows them to hit the ground running.

## How I Can Help

I will always have your best interests at heart. Working to understand your business and goals so that we can pinpoint areas of need and develop strategic ways to improve upon them. I will ensure our support team is available through several lines of communication, including a support line, portal, and email. We are only as successful as you are and we'll do our best to provide you and your teams with all of the tips, tricks, and support needed to achieve success. My team and I look forward to better understanding you and your organization so that we can make that happen.