

# Pete Andrus

Product Expert



## About

After working in account management and sales for the past several years, I received an opportunity from Marketware I couldn't refuse. I am used to working in larger teams so I am excited to be working on a small team where I am able to really get to know Marketware's client base.

My role in account management has given me the experience to best support our clients as they use Marketware's products. As Marketware continues to grow and develop, I am very excited to see where it will take our clients in the future.

## Interests

I enjoy spending time with my wife and 1 year old son. If I am not spending time with my family, I am watching sports. I love to attend Utah Jazz games and University of Utah football games. I also enjoy fishing, boating, and hunting.

## Why I Enjoy Client Support and Implementation

I enjoy problem solving and trying to find creative solutions when things are not working the way they should. I am thankful for the opportunity to help clients and feel rewarded when everything comes together. I hope that I can share a laugh with a customer even during frustrating situations. In the end, all that matters is the client and their success.

## How I Can Help

I will always have our clients back. When it comes to support issues, I will work with our development and BI teams to make sure you are a priority.

I will always be available to clients. Whether it's through phone calls or emails, I will follow up on past issues and keep you updated throughout the whole process. I look forward to getting to know our clients and having good relationships with them.

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