

Brigham Mero

Product Expert



About

I have spent many years in the customer support field and have enjoyed seeing those I've worked with succeed in reaching their business and personal goals. Previously, I worked primarily in the financial world, but found that field to be something I didn't love. Marketware presented me with a great opportunity to help clients on a more strategic basis, putting focus on the client, their needs and goals. This is different from the companies I have worked with in the past, and this change is very exciting for me.

Interests

I love spending time with my family. I've been married for over 6 years. My wife and I have a 3-year-old son, a 1-year-old daughter and a newborn boy. Outside of spending time with them, I love all things sports, especially basketball, and spending time helping out at my local church.

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Why I Enjoy Client Support & Implementation

I love getting to know why individuals and businesses do what they do, their goals and how I can help them in achieving those goals. Working in Implementation and client support provides me a great opportunity to do that. I look forward to diving into what makes an organization and their different teams tick, and then working with them to develop a plan that allows them to hit the ground running.

How I Can Help

I will always have your best interests at heart — working to understand your business and goals so we can pinpoint areas of need and develop strategic ways to improve upon them.

I will ensure our support team is available through several lines of communication, including a support line, portal and email. We are only as successful as you are, and we'll do our best to provide you and your teams with all of the tips, tricks and support needed to achieve success. My team and I look forward to better understanding you and your organization so we can make that happen.